



PATENT
Attorney Docket No. 08516.0007
SAP Reference No.: 2002P10028 US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
Thomas AREND) Group Art Unit: 2114
Application No.: 10/697,434) Examiner: Contino, Paul F.
Filed: October 21, 2003) Confirmation No.: 7744
For: IDENTIFYING SOLUTIONS TO)
COMPUTER PROBLEMS IN MAIN)
SYSTEM BY SERVICE SYSTEM)
IN DISTRIBUTED SYSTEM)
LANDSCAPE)

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. § 1.97(c)

Pursuant to 37 C.F.R. §§ 1.56 and 1.97(c), Applicant brings to the attention of the Examiner the documents on the attached listing. This Information Disclosure Statement is being filed after the events recited in Section 1.97(b) but, to the undersigned's knowledge, before the mailing date of either a Final action, Quayle action, or a Notice of Allowance. Under the provisions of 37 C.F.R. § 1.97(c), this Information Disclosure Statement is accompanied by a fee of \$180.00 as specified by Section 1.17(p).

Applicant notes the following related co-pending application, U.S. Patent Application No. 10/522,526, which is commonly assigned to the Assignee of the present application.

06/01/2007 AWONDAF1 00000053 10697434

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Copies of the listed U.S. patents and published patent applications are not enclosed.

Applicant respectfully requests that the Examiner consider the listed documents and indicate that they were considered by making appropriate notations on the attached form.

This submission does not represent that a search has been made or that no better art exists and does not constitute an admission that each or all of the listed documents are material or constitute "prior art." If the Examiner applies any of the documents as prior art against any claims in the application and Applicant determines that the cited documents do not constitute "prior art" under United States law, applicant reserves the right to present to the office the relevant facts and law regarding the appropriate status of such documents.

Applicant further reserves the right to take appropriate action to establish the patentability of the disclosed invention over the listed documents, should one or more of the documents be applied against the claims of the present application.

If there is any fee due in connection with the filing of this Statement, please charge the fee to Deposit Account 06-0916.

Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW,
GARRETT & DUNNER, L.L.P.

Dated: May 31, 2007

By: C. Gregory Gramenopoulos
for Reg. No. 36,532

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Use as many sheets as necessary)

Sheet

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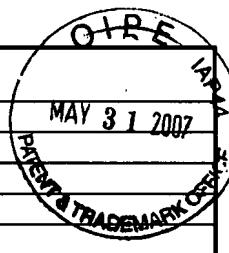
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Complete if Known

Application Number	10/697,434
Filing Date	October 31, 2003
First Named Inventor	Thomas AREND
Art Unit	2114
Examiner Name	Contino, Paul F.

MAY 31 2007



Attorney Docket Number 08516.0007

U.S. PATENTS AND PUBLISHED U.S. PATENT APPLICATIONS

Examiner Initials	Cite No. ¹	Document Number	Issue or Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code ² (if known)			
		US-6,877,115	04-05-2005	Herman	
		US-2002/0133347	09-19-2002	Schoneburg et al.	
		US-6,360,216	03-19-2002	Hennessey et al.	
		US-2002/0073200	06-13-2002	Babutzka et al.	
		US-2001/0056379	12-27-2001	Fujinaga et al.	
		US-6,647,383	11-11-2003	August et al.	
		US-5,317,725	05-31-1994	Smith et al.	
		US-5,742,813	04-21-1998	Kavanagh et al.	

Note: Submission of copies of U.S. Patents and published U.S. Patent Applications is not required.

FOREIGN PATENT DOCUMENTS

Examiner Initials	Cite No. ¹	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	Translation ⁶
		Country Code ³ Number ⁴ Kind Code ⁵ (if known)				

NONPATENT LITERATURE DOCUMENTS

Examiner Initials	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	Translation ⁶

Examiner Signature	Date Considered
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EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.